



CARBON REDUCTION PLAN

PNN 06/21 COMPLIANT



**DFP Services is
committed to
achieving Net
Zero Emissions**

by 2038



PREVIOUS TARGET

YEAR: 2025

TOTAL: 650 tCO₂e

SCOPE 1: 600 tCO₂e

SCOPE 2: 38 tCO₂e

SCOPE 3: 12 tCO₂e





ACHIEVED EMISSIONS

YEAR: 2025

TOTAL: 509tCO₂e

SCOPE 1: 467 tCO₂e

SCOPE 2: 32tCO₂e

SCOPE 3: 10tCO₂e



REDUCTION TARGETS

YEAR: 2026

TOTAL: 490tCO₂e

SCOPE 1: 450tCO₂e

SCOPE 2: 30tCO₂e

SCOPE 3: 10tCO₂e



Carbon Reduction Initiatives



Vehicles and fleet

To reduce fuel consumption, we are working towards a complete fleet renewal, incorporating electric vehicles for all management and Engineers. Our fleet renewal will ensure that all vans are more 'environmentally-friendly', leading to the use of less fuel. In the last fleet renewal, we reduced our carbon emissions by 10,621,600g per year.

At present, we have incorporated 3 fully electric and 3 hybrid vehicles into our fleet with the plan to procure more over the coming months. Our Head and Regional Office is complete with EV chargers to encourage employees to make the move to electric vehicles, with this initiative already showing signs of success.

Real-time system

We use our bespoke job-management system, JobWatch, to support our goal of reducing fuel and carbon emissions. JobWatch supports us in the following ways:

1. **Innovative scheduling** – this allows us to choose the most appropriate Engineer to attend any job, minimising drive-time. We will always choose the closest, qualified Engineer, to minimise the distance travelled, therefore minimising fuel used every day
2. **Mitigating access issues** – JobWatch allows us to make appointments as well as track and schedule the Engineers, lessening access issues across our portfolio (our no access rate is <5%). Reducing the number of return visits reduces fuel usage company-wide
3. **Supporting a paperless system** – with use of JobWatch, we now operate a paperless system, with all 'paperwork' completed electronically. All certificates, job report cards and invoices are generated and sent directly to our customers via email

Switch-It-Off policy

DFP operate a switch-it-off policy within our office. Ensuring that all electrical equipment is turned off if not in use, including having motion sensor operated lighting, supports us to keep carbon usage to a minimum and mitigate unnecessary use of electricity.



Local suppliers for local work

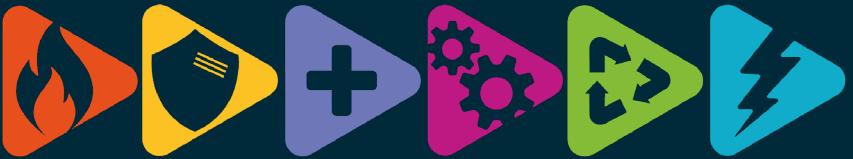
To reduce return visits, and therefore mileage and fuel use, DFP ensure that we can deliver a first-time-fix whenever possible. Our current first-time-fix rate is 96%, supported by van imprest stock comprised of the most used parts and equipment.

Minimising travel, we utilise our Regional Hubs in Leeds, Manchester and Doncaster for stock. Ensuring Engineers have access to parts 24/7, we stock commonly used parts across our hubs. Our strategically located stock hubs are situated to ensure our Engineers travel as little as possible. We have long-standing supplier relationships local to all of our contracts: if ever we need a part that we don't hold as stock, we are able to easily reach a supplier within the area of the site we are working at. This allows us to keep mileage as low as possible.

Eco-friendly uniform

Supporting in our environmental goals and objectives, all uniform procured by DFP Services is made by eco-friendly or recycled materials. As a leading UK provider Workwear Express have developed clothing using natural or recycled materials whilst maintaining the same levels of quality, comfort and durability. Demonstrating their alignment with our values, they hold ISO14001 and implement a robust Environmental Policy across their workforce. Each piece of uniform works towards reducing water usage and pollution whilst delivering high-quality and durable workwear. This includes a fully branded polo, jumper, soft-shell jacket, durable work trousers, hi-vis, lanyard and Photo ID.



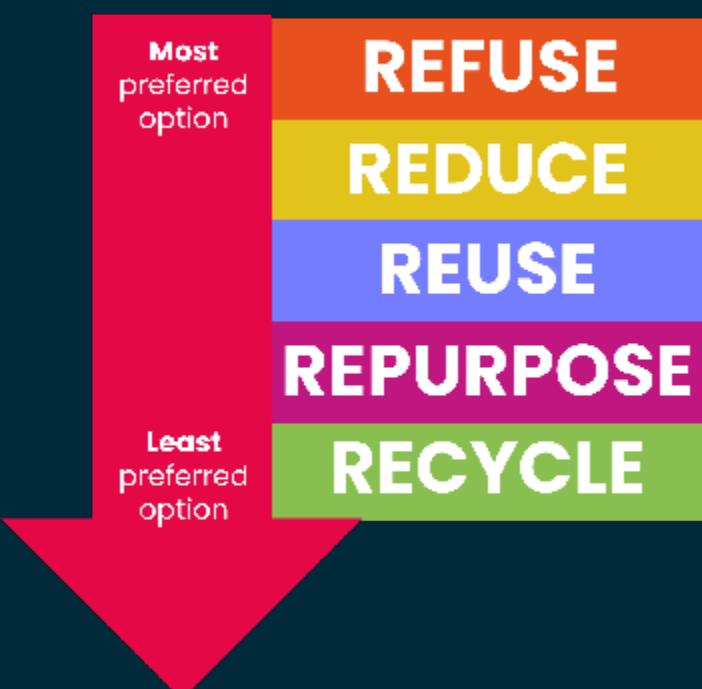


Waste management

To mitigate our impacts, we operate a robust waste management policy, developed in accordance with:

- ISO14001
- The Waste (England and Wales) Regulations 2011
- The Environmental Protection Act 1990
- The Controlled Waste Regulations 2012
- The Hazardous Waste Directive 2011
- The Waste Electrical and Electronic Equipment Directive
- DEFRA's 5R's
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Our Upper-Tier Waste Carriers License allows us to remove waste from your sites, in line with relevant legislation. Our Waste Disposal policy is reviewed on an annual basis, or more frequently in line with changes to legislation or best practice.



Declaration

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans. Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and signed off by our Senior Management Team and Managing Director.


Jon Paul Seed
Managing Director



WWW.DFPSERVICES.CO.UK

TEL: 0191 378 3300

